



2019

Client Satisfaction Survey

www.bepersonnelltd.com ✓ 01349 883303

Be[®]
Be Personnel Ltd.

2019 Satisfaction Survey

The 12th annual **Be Personnel Limited** Client Satisfaction Survey

This survey polled current clients for their assessment on the standard of service and quality of candidates provided by Be Personnel.

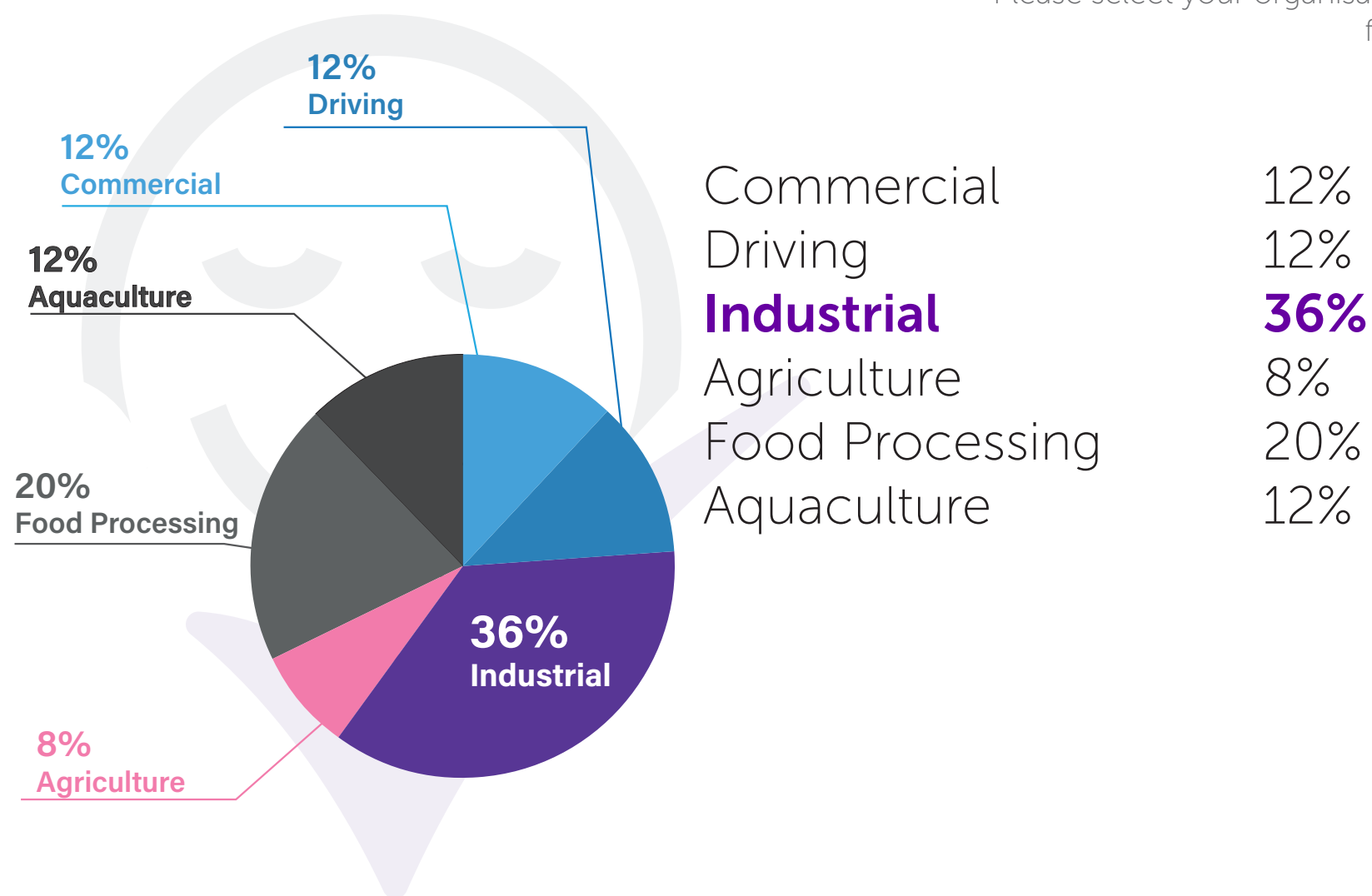
The objectives were:

- To establish the level of service provision delivered by Be Personnel staff.
- To ascertain areas of the service that could be improved and/or enhanced.
- To measure the effectiveness of marketing activity.
- To gauge the most effective methods of new business attraction.
- To understand the overall perception clients have of Be Personnel.

www.bepersonnelltd.com ✓ 01349 883303

What sector?

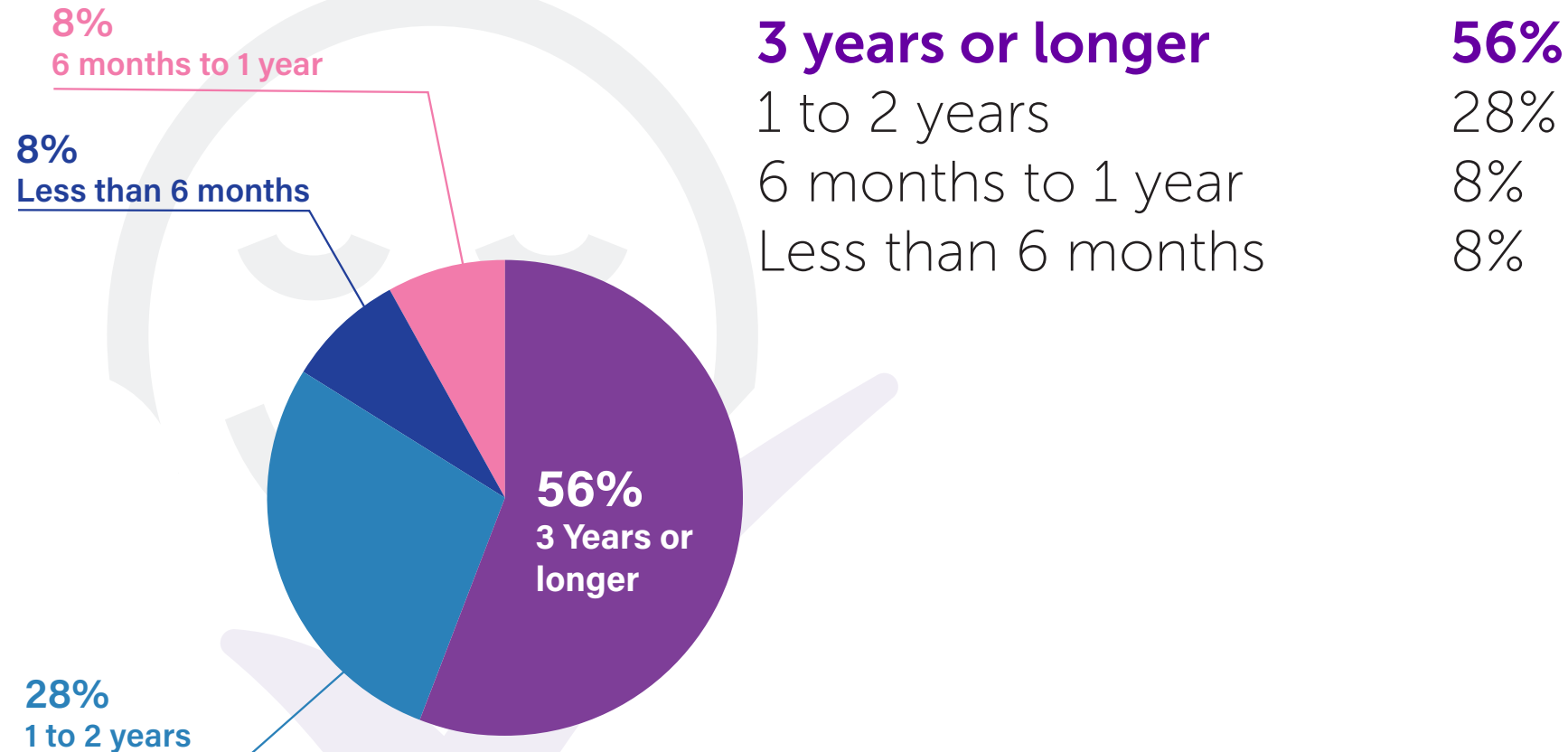
Please select your organisation's operational sector from the choices below:



www.bepersonnelltd.com ✓ 01349 883303

Time with us?

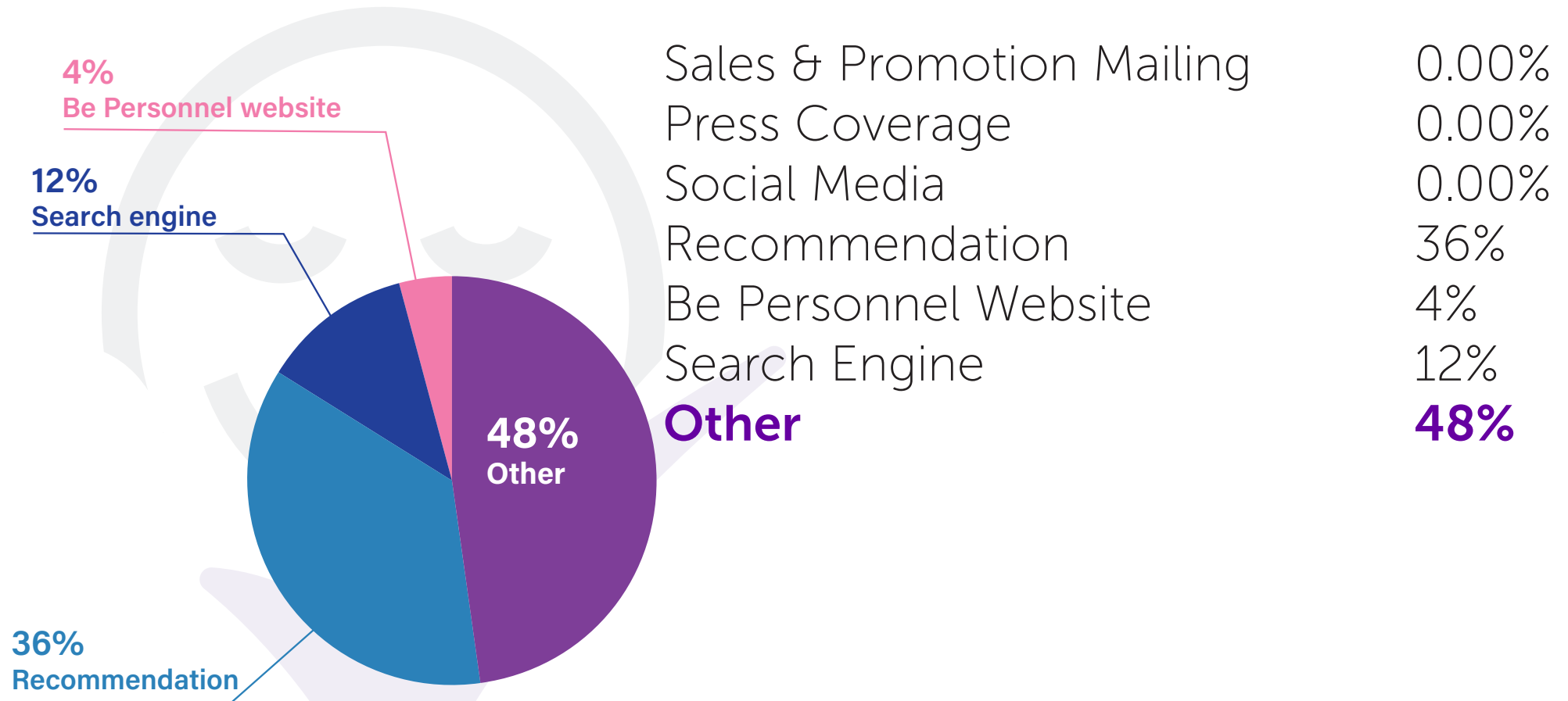
How long have you been a client of Be Personnel?



www.bepersonnelltd.com ✓ 01349 883303

How did you find us?

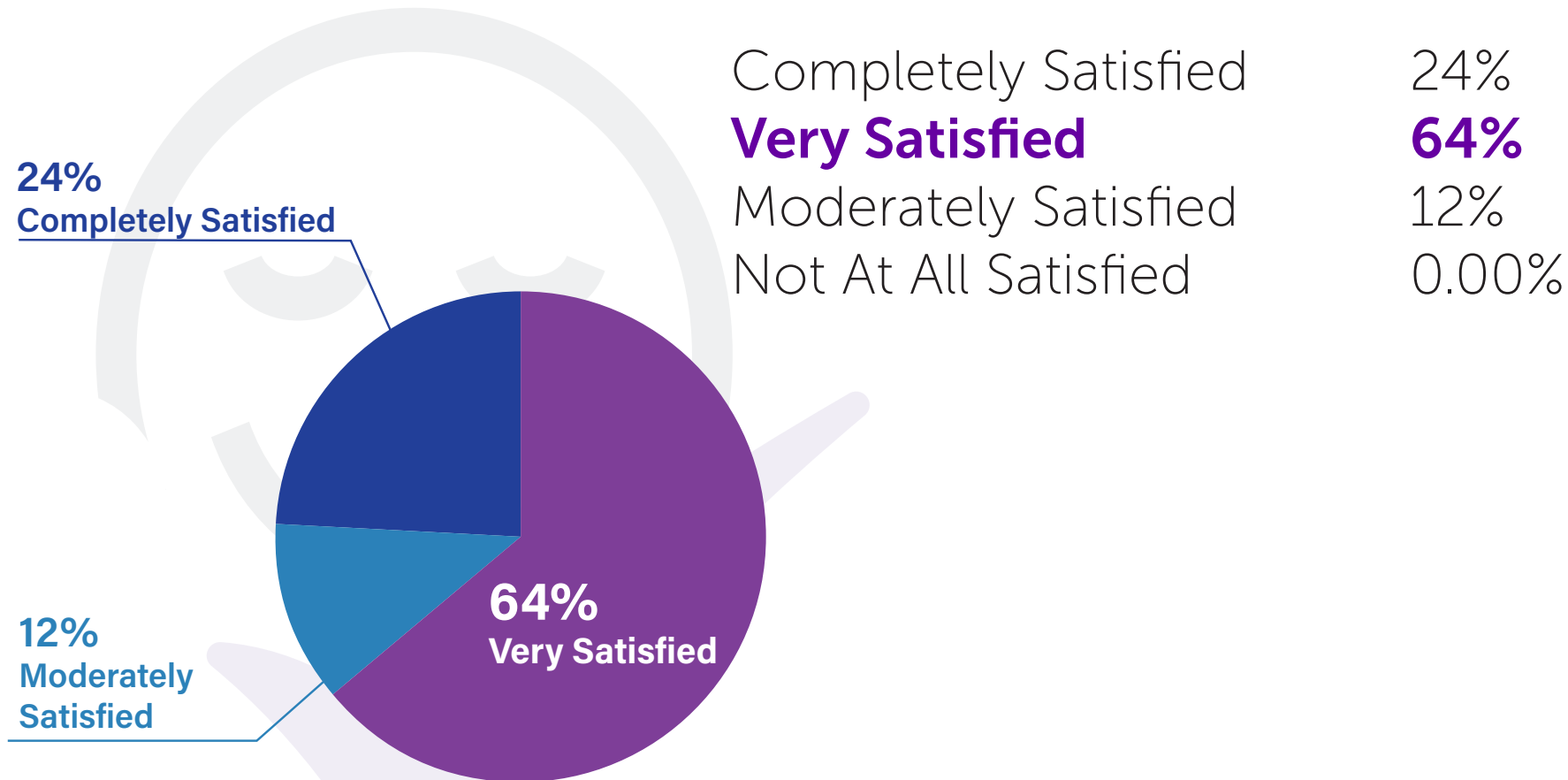
How did you first hear about Be Personnel?



www.bepersonnelltd.com ✓ 01349 883303

How did we do?

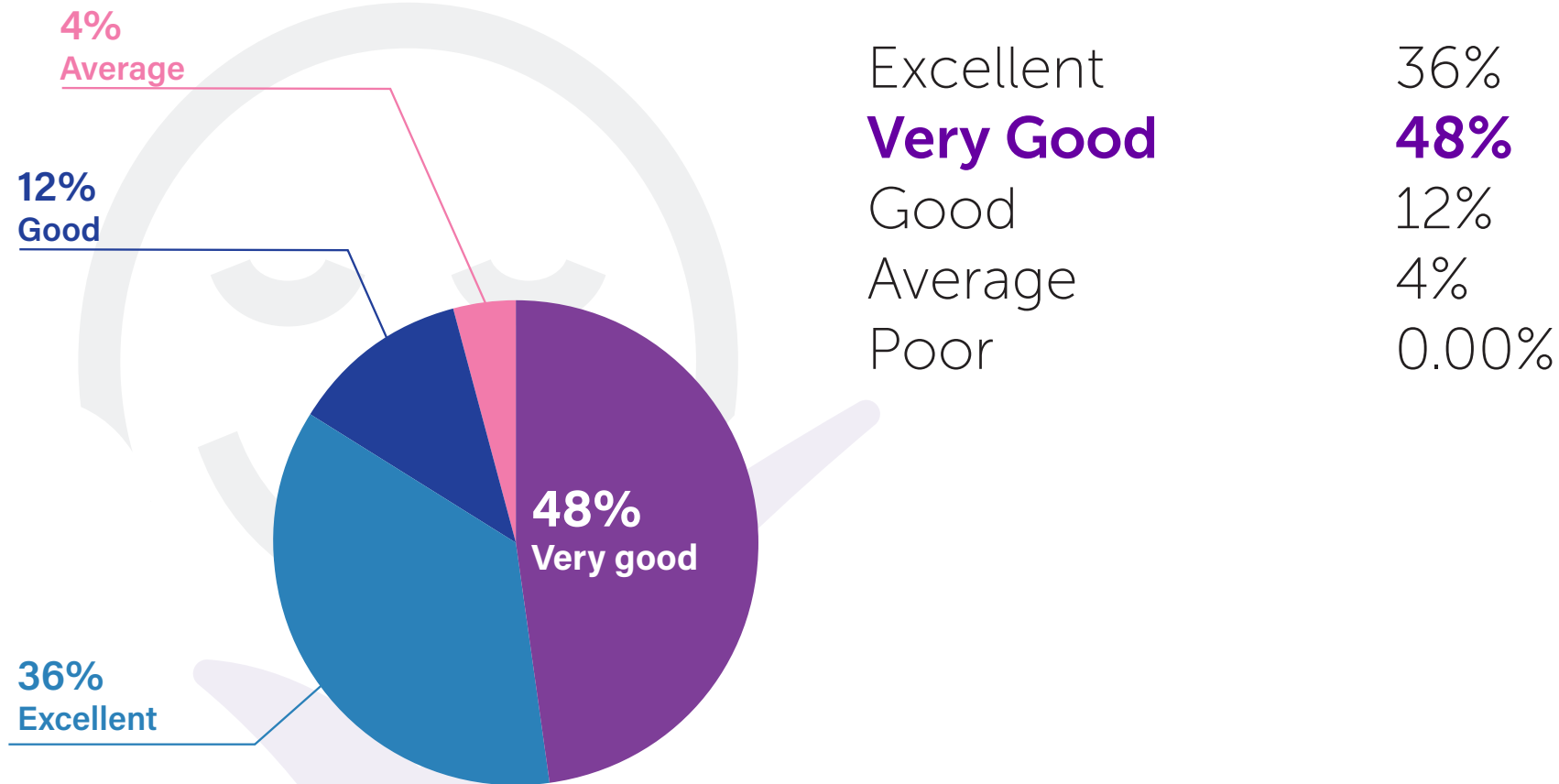
How satisfied were you with the calibre of
Candidates put forward?



www.bepersonnelltd.com ✓ 01349 883303

How quick were we?

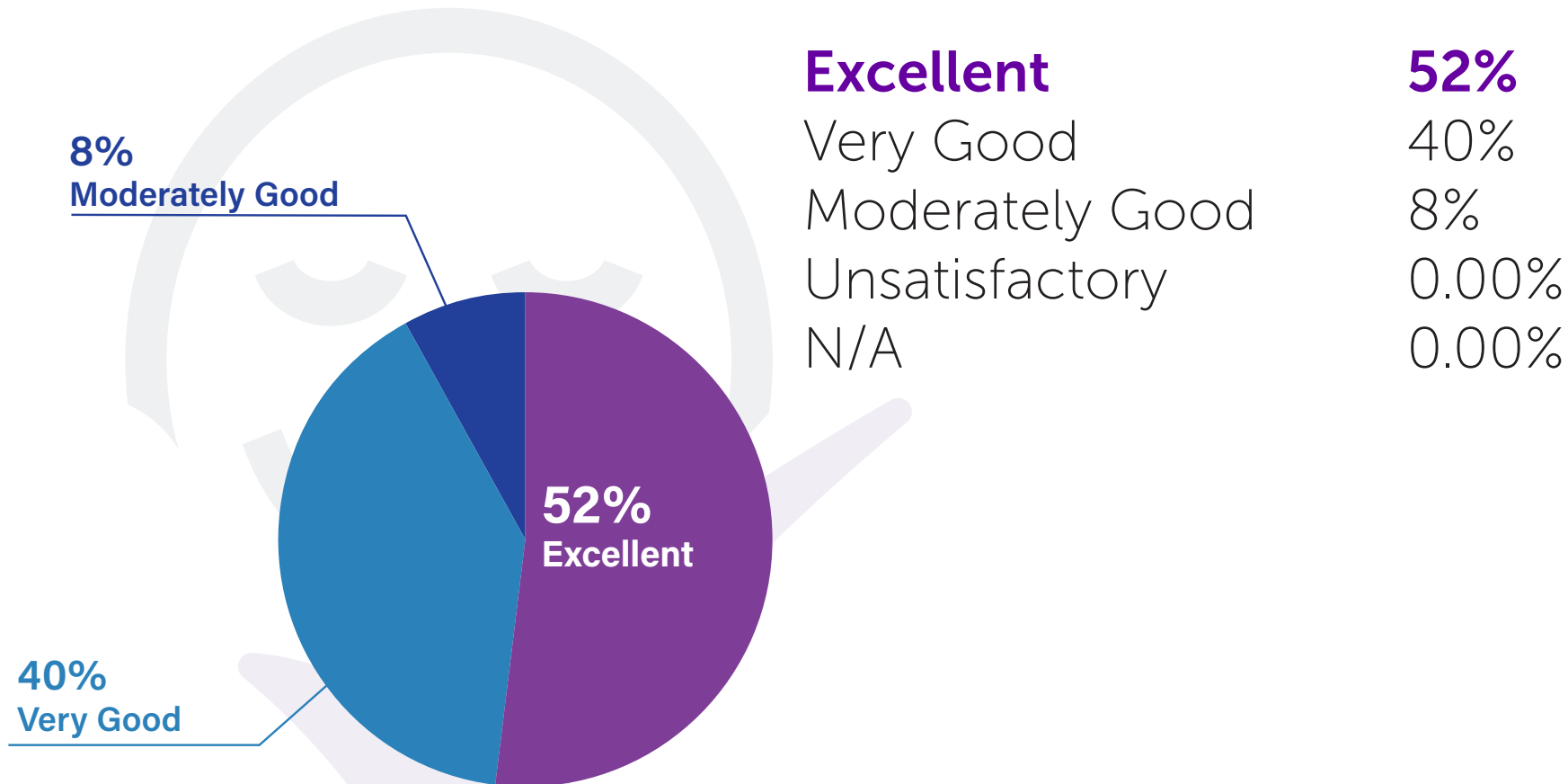
How would you rate our response time to source staff?



www.bepersonnelltd.com ✓ 01349 883303

How quick were we?

How would you rate the Be Personnel response time in answering any queries/concerns that you had?



www.bepersonnelltd.com ✓ 01349 883303

How did we engage with you?

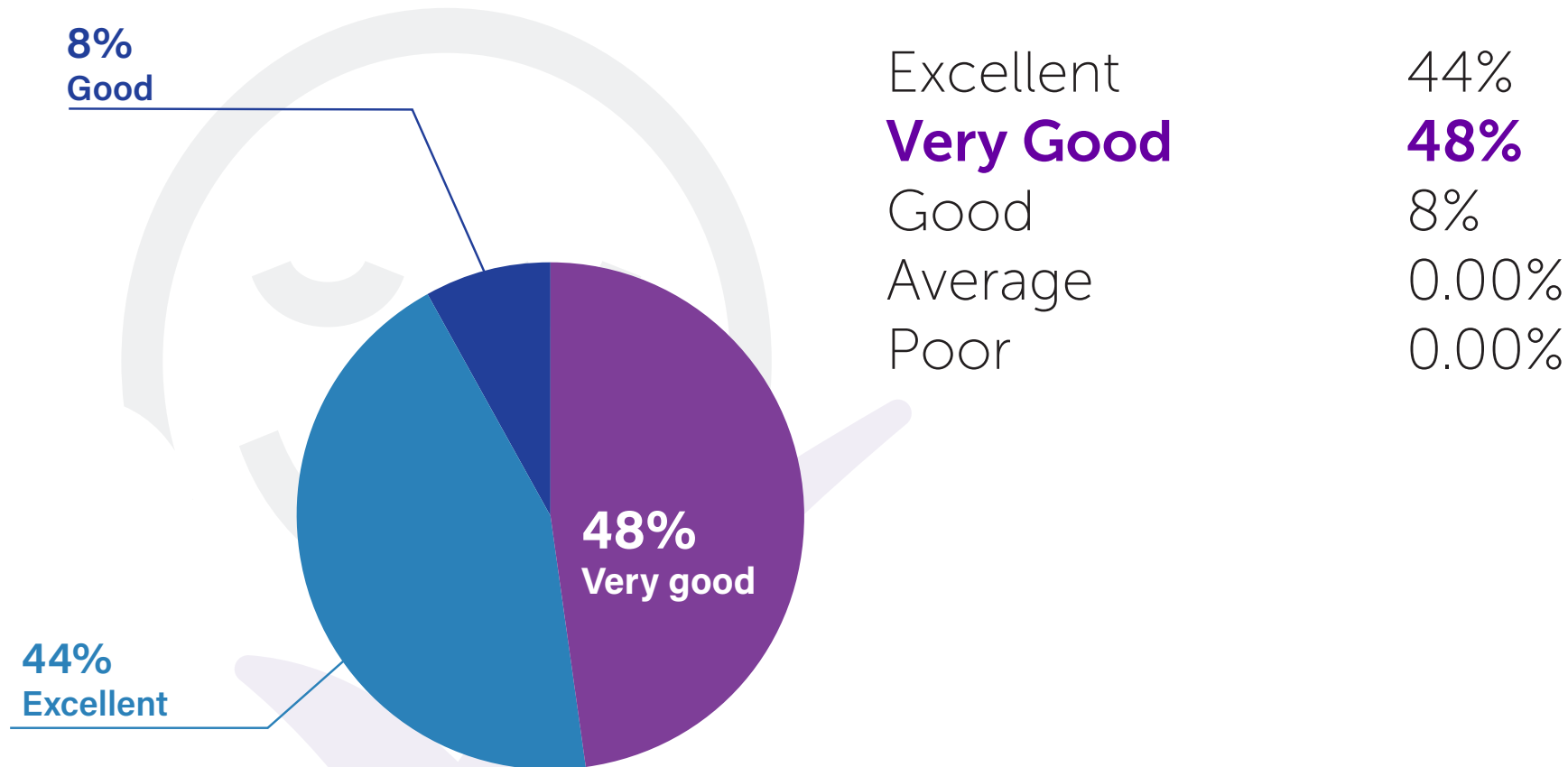
How would you rate the level of communication with your assigned Account Manager throughout the Assignment?



www.bepersonnelltd.com ✓ 01349 883303

What was our service like?

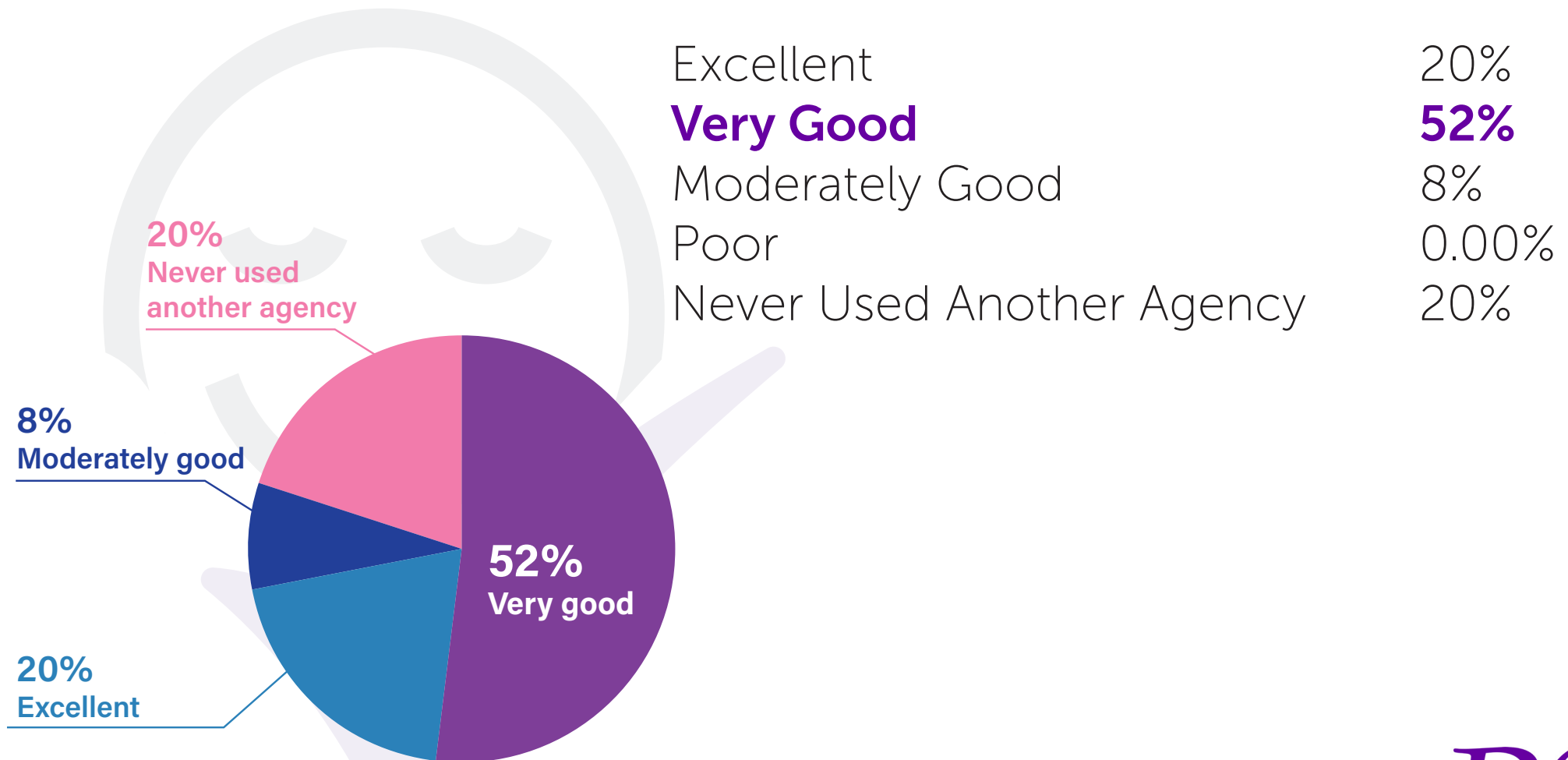
How would you rate the overall level of service you received at Be Personnel?



www.bepersonnelltd.com ✓ 01349 883303

What was our service like?

How would you compare the service you received from Be Personnel with other recruitment agencies you have used previously?

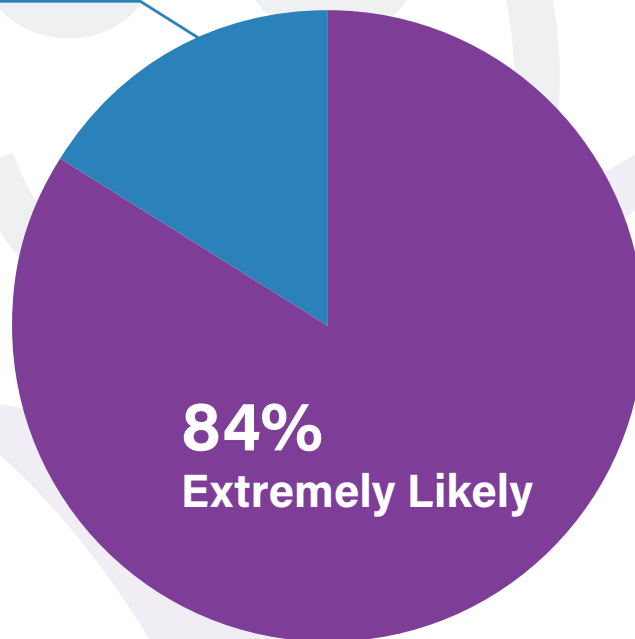


www.bepersonnelltd.com ✓ 01349 883303

Did we impress?

How likely are you to use Be Personnel's service again?

16%
Moderately
Likely



Extremely Likely

Moderately Likely

Unlikely

Never

84%

16%

0.00%

0.00%

www.bepersonnelltd.com ✓ 01349 883303

Be
Be Personnel Ltd.

Feedback

Here are some of the open comments we received
in the survey

Having used Be Personnel for 10 years we have always
found them reliable providing an excellent level of service.

Grampian Growers Ltd

Be Personnel listen to my requirements and take
on board any comments I have made. They put our
needs first. I have only ever received first class service
and couldn't be happier. Thank you.

Undisclosed

The responsiveness of the team involved with the
project was excellent, communication from start to
finish very important and the relationship has been
built on this level of competence.

Mowi Consumer Products UK Limited

www.bepersonnelltd.com ✓ 01349 883303

Be[®]
Be Personnel Ltd.

Does your recruitment provider measure up



Be Personnel Ltd.

Contact us today on **01349 883303** to get
the service you deserve!

Or email recruitment@bepersonneltd.com



FOOD PROCESSING • COMMERCIAL • INDUSTRIAL • DRIVING • ENGINEERING & TECHNICAL • EXECUTIVE SEARCH